NIFTYLIFT UK WARRANTY TERMS & CONDITIONS

The terms governing Niftylift's standard and extended warranty on parts and labour for all new machines are set out below.

Standard Warranty Terms

Apart from the components listed below, the standard warranty covers parts and labour for new machines purchased from Niftylift for a period of one year from the date of purchase. Fuses, brake shoes, wheel bearings, wheel rims, tyres, jockey wheels, tow couplings, wear pads and studs, air filters, oil filters, lighting boards and batteries are covered for 3 months from the date of purchase.

The following components are excluded from the warranty: joy stick manipulators, control valve gaiters, engine exhausts, manifolds, loose hydraulic fittings and fixings such as nuts and bolts. Any failure due to normal wear and tear is also excluded from the warranty.

The standard warranty will only be valid:

- if you complete the warranty registration card and return it to Niftylift within seven days from the date of the delivery of the machine;
- (ii) the standard warranty is valid only if the machine remains in the UK after delivery;
- (iii) if the machine is maintained and inspected in accordance with the current Lifting Operations & Lifting Equipment Regulations 1998;
- (iv) if the machine has been used in accordance with the manufacturers or industry guidelines, or if the machine has not had any unauthorised repair and/or modifications carried out; and
- (v) the claim is made before the warranty expiry date stated on your warranty registration card

Niftylift reserve the right to refuse to honour any warranty claim if the warranty has been invalidated.

Niftylift shall not be responsible for any direct, indirect or consequential loses caused by its negligence or breach of contract save that nothing in these terms limits Niftylift's liability for death or personal injury caused by Niftylift's negligence.

Extended Warranty

Any extended warranty shall be for the term agreed by Niftylift at the time of purchase and the terms relating to the standard warranty apply to any extended warranty.

Warranty Claims Procedure

At the discretion of Niftylift, if a warranty claim is made Niftylift may, at its option, send its own or a third party engineer to repair the machine or send to you the replacement part.

Niftylift will only liaise with the purchaser of the machine and not any third parties such as a third party hirer.

Failed parts must be either returned to Niftylift or, at Niftylift's option, made available for collection within 7 days of the customer notifying Niftylift of the claim under the warranty.

All claims under the warranty must be notified in writing to Niftylift quoting the machine serial number, full details of the fault and the location of the machine.

Warranty claim numbers must be quoted by the customer on all relevant correspondence.

No claim under the warranty (or reimbursement or otherwise) will be valid without a warranty claim number being issued in writing by Niftylift.